

Privacy Policy for Raffiné – Ossloh AS

At Raffiné, operated by Ossloh AS, your privacy is important. We are committed to protecting the personal information you share with us in compliance with the EU General Data Protection Regulation (GDPR) and Norwegian data protection laws. This Privacy Policy explains how we collect, use, and protect your data when you subscribe to our newsletter.

1. Data Controller

The data controller responsible for processing your data is:

Ossloh AS

Universitetsgata 7, 0164 Oslo Norway

contact@raffine.no

2. What Personal Data We Collect

When you subscribe to our newsletter, we may collect the following information:

- **Name:** To personalize communications.
 - **Email Address:** To send newsletters, offers, and updates.
 - **Optional Information:** Any additional information you voluntarily provide.
-

3. How We Use Your Data

We use your data for the following purposes:

- To send you updates, promotional offers, and information about Raffiné.
- To improve our communication and tailor content to your preferences.
- To comply with legal obligations and maintain records.

We will not use your data for purposes other than this policy.

4. Legal Basis for Processing

We process your data based on your **consent** when you subscribe to our newsletter. You have the right to withdraw your consent at any time.

5. Data Retention

We will retain your data for as long as you remain subscribed to our newsletter. If you unsubscribe, your data will be securely deleted within [30 days].

6. Data Sharing

Your personal data will not be shared with third parties, except in the following cases:

- To service providers who assist us with newsletter distribution (e.g., email marketing platforms).
- When required by law or legal proceedings.

All service providers are bound by confidentiality and data protection agreements to ensure your data is secure.

7. Your Rights

Under GDPR and Norwegian law, you have the following rights:

- **Access:** Request access to the personal data we hold about you.
- **Rectification:** Request correction of inaccurate or incomplete data.
- **Erasure:** Request deletion of your data (“right to be forgotten”).
- **Objection:** Object to processing based on legitimate interests.
- **Portability:** Request transfer of your data to another service provider.
- **Withdrawal of Consent:** Withdraw your consent at any time.

To exercise your rights, contact us at contact@raffine.no

8. Security

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, alteration, disclosure, or destruction.

9. Cookies and Tracking

If our newsletter sign-up involves cookies (e.g., for analytics), we will provide clear consent options when you visit our website.

10. Changes to This Privacy Policy

We may update this Privacy Policy to reflect changes in regulations or our practices. Updates will be published on our website and effective immediately.

11. Contact Information

If you have any questions or concerns about your privacy or this policy, please contact us at:

Email: contact@raffine.no

You also have the right to file a complaint with **The Norwegian Data Protection Authority (Datatilsynet)** at

<https://www.datatilsynet.no>.

By signing up you agree to the terms outlined in this Privacy Policy.